

# PROGRAM MANAGEMENT / LEAN SIX SIGMA (PMLSS)



BLANKET PURCHASE AGREEMENT | CONTRACT #: GS-10-F-203AA | ORDER #: VA119A-15-A-0022





# GENERAL INFORMATION

The Program Management / Lean Six Sigma (PMLSS) Blanket Purchase Agreement (BPA) was established to provide program management and Lean Six Sigma subject matter expert (SME) services to customers across all Administrations and Staff Offices at VA.

**Any VA entity may access the vehicle.**

Single Award BPA

Up to a 5-year period of performance

Prime Vendor: Atlas Research

Partners include Deloitte, Evoke, gMg, and Sigma Health

Est. Value: \$85 Million

Orders may be Firm-Fixed-Price (FFP) or labor hours

Expected Order Quote Request (OQR) turnaround time: 2 weeks

# BPA SERVICE AREAS



## Program Planning and PMO

- PMO stand up and implementation
- Project and program management support
- Strategic statements of need, business cases, concepts of operations
- Acquisition plan baselines
- Logistics and support plans
- Performance reviews
- Capability implementation and transition plans

## Requirements Development and Management

- Facilitation, elicitation, and analysis of business requirements
- Functional analyses
- Development and implementation of configuration management plans
- Development and implementation of qualification, verification, and validation plans
- Maintenance of requirements management plans, databases, and measures

## Systems Engineering Support

- Systems engineering, testing, and evaluation
- Enterprise architecture
- IV and V
- Development of technical integration strategy and plans, test scripts, scenarios, and tracking of results
- Predictive / optimization modeling
- Financial engineering and cost estimation
- Human-centered design
- Time and motion studies

## Enterprise Program and Integration Support

- Program planning and execution
- Organizational change management
- Stakeholder engagement
- Program integration
- Audit and compliance
- Portfolio management

## Lean Management Engagements and Interventions

- Lean engagements and interventions to identify, mitigate, and / or eliminate the following types of waste:
  - Overproduction
  - Waiting, time in queue
  - Transportation
  - Non-value adding processes
  - Inventory
  - Motion
  - Costs of quality: scrap, rework, and inspection

## Six Sigma DMAIC Studies

- Six Sigma Define, Measure, Analyze, Improve, Control (DMAIC) projects and studies
- Employment of appropriate tools at each phase of the study to promote improvement of process(es) under investigation, such as:
  - Statistical process control
  - Control charts
  - Failure mode and effects analysis
  - Process mapping

## Lean Six Sigma Engagements and Interventions

- Lean Six Sigma engagements and interventions to reduce variation and improve processes

## SME Tiger Team Support

- SME support where an intense and immediate response is needed
- May include a team of multi-skilled SMEs from different labor categories to work on program management functions and deliverables

# THE ATLAS TEAM



## Atlas Research (Prime)

SDVOSB that provides strategic advisory, program management and evaluation, technical assistance and training, and population health services to Federal clients, most notably the VA, the Department of Defense, and Department of Health and Human Services. Atlas has held 56 VA contracts in the past three years and currently manages 23 Indefinite Delivery Indefinite Quantity contracts and Blanket Purchase Agreements.

[www.atlasresearch.us](http://www.atlasresearch.us)



## Deloitte Consulting (Partner)

Industry leading advisory services firm for Government and Commercial clients, including 80 percent of the Fortune 500. Recently, Deloitte provided over 200 SMEs with knowledge and experience in program management, program integration, and process improvement disciplines to 59 SME engagements for 39 programs and offices. Deloitte also offers extensive experience in advising commercial sector healthcare provider and health plan clients.

[www.deloitte.com](http://www.deloitte.com)



## Evoke Research and Consulting (Partner)

SDVOSB that is ISO-9001:2008 certified for quality management systems focused on helping clients meet customer / stakeholder needs while meeting statutory and regulatory requirements. Evoke provides LSS training and certification at the Yellow, Green, Black, and Master Black Belt levels; belt mentoring; LSS project execution; Kaizan and Value Stream Mapping facilitation; and delivery of advanced LSS techniques throughout the Veterans Benefits Administration.

[www.evokeconsulting.com](http://www.evokeconsulting.com)





### Sigma Health Consulting (Partner)

Woman-Owned and Veteran-Owned Small Business, was founded by a former VA Deputy Under Secretary for Health. Sigma provides program management and oversight, transformational improvements, policy and data analysis, strategic planning, performance measurement and program evaluations, satisfaction assessments and survey services, and evidence-based strategies to federal government and private sector clients. Sigma has substantive experience in implementing enterprise level initiatives.

[www.sigmahealthconsulting.com](http://www.sigmahealthconsulting.com)



### gMg Management (Partner)

Woman-Owned and Veteran-Owned Small Business that provides acquisition and program management solutions for Federal clients. Founded by a former VA contracts and acquisition professional with 36 years of Federal experience, gMg provides facilitation and acquisition training, program and project management, capital planning, and acquisition services.

[www.gmg-management.com](http://www.gmg-management.com)

# HOW TO USE PMLSS

- E-mail draft PWS / SOW for review and approval to PMLSSSME@va.gov
- Required package elements are listed and described in the Customer Ordering Guide
- Submit through VOA Customer Acquisition Portal

## NEED HELP?

The PMLSS Program Team can assist with providing required forms and templates, answering questions, and providing other guidance and assistance.

Detailed information, to include the Customer Ordering Guide, may be found at:

<https://vaww.portal2.va.gov/sites/VAPMCOE/KA/SitePages/SMEHome.aspx>

# VA POINTS OF CONTACT

The PMLSS BPA is managed by VA Office of Policy and Planning (OPP), Enterprise Program Management Office (now called the “VA Office of Enterprise Integration”).

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## Contracting Officer (CO)

Melissa Maloy

## Contract Specialists (CS)

Gary Ruc and/or Amanda Burke

## BPA-level Contracting Officer Representative (COR)

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## Alternate BPA-level COR

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## Order-level CORs

to be assigned at program level

# ATLAS RESEARCH

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